Table 2: Disengaging Category

Time laps between messages	'During the waiting period, I felt confused at first and got bored.'
Personality	'I felt that he was either judging me or making a certain perception of me.'
Machine cannot beat human	'I felt that I was talking to machine because I was able to feel that he was asking pre-set questions.'
The closure of conversation	'When he said time is up and he needs to leave, I was a bit sad.'
The constraint of capability	'I don't think that AI bot can help me get rid of the feeling of frustration and depression'